

Please reply to: Roselands House, College Road, Hoddesdon, Herts EN11 9DJ
Email: roselands2004@tiscali.co.uk (m) 07860 423977

August 2019

Dear Sirs

I am approaching you once again for a grant towards our Service.

We are operating with offices in Bishop's Stortford and Hertford with outreaches in Ware, Buntingford and Sawbridgeworth. We have 60-70 volunteers.

In the last financial year ended 31 March 2019 we dealt with 5849 unique initial clients' enquiries, with 11,914 issues raised. Benefits and tax credits comprised 29% of our work (plus 4% Universal Credit), Housing 11%, Debt 12%, Relationship & Families 10% and Employment 9% i.e. 75% of the total.

We trust you appreciate the need for our Service and donations from organisations such as yourselves make a valued contribution to your residents.

I look forward to hearing from you and thank you in anticipation.



Roger L H Merton MBE
Director/Trustee